Privacy Policy

1. Introduction
We are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy explains how we collect, use, and safeguard your data when you use our hosting services.

2. Information We Collect
We may collect the following types of information:

- **Personal Information:** Name, email address, billing address, and payment details.
- **Technical Information:** IP address, browser type, and usage data related to our services.
- **Communication Data:** Any messages or inquiries sent to our support team.

3. How We Use Your Information
We use your information for the following purposes:

- To provide and manage our hosting services.
- To process payments and invoices.
- To respond to inquiries and provide customer support.
- To improve our services and user experience.
- To comply with legal obligations.

4. Data Sharing
We do not sell, rent, or share your personal information with third parties, except in the following circumstances:

- With payment processors to complete transactions.
- With legal authorities, if required by law or to prevent illegal activities.
- With trusted service providers who assist in delivering our services, under strict confidentiality agreements.

5. Data Security
We implement industry-standard security measures to protect your data from unauthorized access, alteration, or disclosure. However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

6. Cookies and Tracking
We use cookies to enhance your browsing experience, analyze website traffic, and personalize content. You can manage cookie preferences through your browser settings.

7. Your Rights
You have the following rights regarding your personal data:

- The right to access and update your personal information.
- The right to request the deletion of your data, where applicable.
- The right to withdraw consent for data processing at any time.

8. Retention of Data
We retain your personal information for as long as necessary to provide our services and comply with legal obligations. Once data is no longer required, it will be securely deleted or anonymized.

9. Changes to This Privacy Policy
We reserve the right to update this Privacy Policy at any time. Any changes will be posted on our website, and it is your responsibility to review this policy periodically.

10. Contact Us
If you have any questions or concerns about this Privacy Policy, please contact us at support@brawn.cloud.

